

Enhanced Summary Billing Arrangement (ESBA)

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Overview

The primary purpose of Enhanced Summary Billing Arrangement (ESBA) is to summarize charges from individual bills for the CLEC to one monthly statement, per bill round, per region, for recurring, non-recurring, and usage for all CRIS billed resale products/services. Enhanced Summary Billing is required for all CRIS billed Resale Products and is provided at no charge for Resale Accounts.

Payment

Payments are only made on ESBA's. If an ESBA account has no sub-accounts established, there will be a zero balance and the ESBA bill will not be mailed. Final bill due dates will be suppressed so that the ESBA sub-account final bills will go out on the natural bill round with the ESBA instead of separately within days of the disconnect.

Enhanced Summary Bill

ESBA establishes two types of accounts:

- Enhanced summary billing accounts
- Sub-accounts that are mechanically associated to the ESBA account within the CRIS billing system based on Operating Company Number (OCN) and bill round.

An ESBA contains End User charges for individual Residence and Business bills.

Note: Residence and Business end user accounts cannot be combined.

The charges for all EU accounts contained within each ESBA are rolled up and summarized on one Reseller Bill. Within an ESBA, each subordinate account lists all the individual account details of charges and adjustments.

ESBA Account Numbers

An ESBA is created for each Reseller and exists even if the Reseller has no individual accounts established at the time. The customer ESBA account number indicates the billing company, the geographic area, the billing date, and the customer's Operating Company Number. This information is incorporated into the ESBA account number as follows:

Position	Notes
1	The ESBA Reseller Bill has its own fictitious account number that precedes the 'prefix'
2	portion of the number (similar to an NPA): 023 for Pacific Bell (example: 023 711-9999)
3	123 for Nevada Bell (example: 123 311-9999)

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4	The next three numbers comprise the 'prefix' portion of the account number and indicate the following:
5	Pacific Bell Northern ESBA Prefixes begin with '7'
6	Pacific Bell Southern ESBA Prefixes begin with '4'
	Nevada Bell ESBA Prefixes Begin with '3'
7	The next two digits indicate the bill date (e.g. 023 7 11-9999= Pacific Bell Northern
8	ESBA account with a bill date of the 11th).
9	
10	The last four digits of the ESBA are the local wholesale customer's Operating Company
11	Number (OCN).
12	



Resale - Select Bill Date

Select Bill Date enables the CLEC/Reseller to consolidate new or existing bill rounds. The following is a description of the service from Pacific Bell and Nevada Bell.

Resale - Select Bill Date - Pacific Bell

Resale Select Bill Date (RSBD) allows Resale CLECs to consolidate new or existing Customer Record Information System (CRIS) bill rounds to as few as one bill round per billing region (North and South).

A CLEC may select a bill date (or dates) from any one of the standard bill rounds: 1, 2, 4, 5, 7, 8, 10, 11, 13, 14, 16, 17, 19, 20, 22, 23, 25, 26, and 28.

To subscribe to RSBD, CLECs must contact their Pacific Bell Account Manager. Refer to the Instructions (below) for the name of the required form.

CLECs choosing not to subscribe to RSBD, and/or those who do not submit the required form, will continue to receive the same number of bills as they presently receive.

Important: Effective August 1, 1999, Pacific Bell will no longer make the interim adjustments for Alternative Bill Media (i.e., CD ROM, Mag Tape or Bill Disk) previously made for subscribing CLECs. The implementation of RSBD makes these adjustments unnecessary. (Account Managers previously informed impacted CLECs that these adjustments were temporary and would end with the availability of RSBD.)

RSBD is available in both the Northern and Southern billing regions.

Instructions

To subscribe to RSBD the CLEC must complete the Resale Select Bill Date Form-Pacific Bell and submit it to their Account Manager. This form is located in the Forms section of the CLEC Handbook.

Resale Select Bill Date - Nevada Bell

Resale Select Bill Date (RSBD) allows Resale CLECs to consolidate their new or existing Customer Record Information (CRIS) bill rounds to as few as one bill round.

To subscribe to RSBD, CLECs must contact their Nevada Bell Account Manager. Refer to the Instructions (below) for the name of the required form.

CLECs choosing not to subscribe to RSBD, and/or those who do not submit the required form, will continue to receive the same number of bills as they presently receive. Important:

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Effective August 1, 1999, Nevada Bell will no longer make the interim adjustments for Alternative Bill Media (i.e., Mag Tape) previously made for subscribing CLECs. The implementation of RSBD makes these adjustments unnecessary. (Account Managers previously informed impacted CLECs that these adjustments were temporary and would end with the availability of RSBD.)

A CLEC may select a bill date (or dates) from any one of the standard bill rounds: 1, 2, 4, 5, 7, 8, 10, 11, 13, 14, 16, 17, 19, 20, 22, 23, 25, 26, and 28.

Instructions

To subscribe to RSBD the CLEC must complete the Resale Select Bill Date Form-Nevada Bell and submit it to their Account Manager. This form is located in the Forms section of the CLEC Handbook.

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Example and Explanation of Bill

ESBA Residence End User Bill

Billing examples are under construction and will be included in this space as soon as possible.

Note: The accounts used for illustration are fictitious and provided only as examples for use in understanding the billing format. Individual charges may not add up to Total Due amount.

Go to:

- [\[1\] Account Number](#)
- [\[2\] Statement Date](#)
- [\[3\] ESBA Bill Address](#)
- [\[4\] Previous Charges](#)
- [\[5\] Current Charges](#)
- [\[6\] Total due](#)
- [\[7\] Whom to Call](#)
- [\[8\] Summary of Current Charges](#)
- [\[9\] Pacific Bell Credits and Adjustments](#)
- [\[10\] Pacific Bell Monthly Charges](#)
- [\[11\] Additions & Changes - Summary/Detail](#)
- [\[12\] Pacific Bell Discounts](#)
- [\[13\] Pacific Bell direct Dialed Calls](#)
- [\[14\] Taxes & Surcharges](#)

The following Addenda apply to Nevada Bell only. [\[8N\] Summary of Current Charges](#)

- [\[9N\] Nevada Bell Credits and Adjustments](#)
- [\[10N\] Nevada Bell Monthly Charges](#)
- [\[11N\] Additions & Changes - Summary/Detail](#)
- [\[12N\] Nevada Bell Discounts](#)

Explanations of Numbered Notations:

[1] Account Number - (209 555-1234/702 555-1234 123) BTN/ATN of individual bill for the End User. The last three digits of this number are the customer code, which is a unique number to each individual telephone number for identification purposes.

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[2] Statement Date - (Aug 2, 1999) Individual accounts within an ESBA carry their natural bill date and are included in the ESBA for that bill date by the OCN.

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[3] ESBA Bill Address - The Name, Street Address, City, State, and Zip Code of the local wholesale customer, is listed here. This is not the End User information.

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[4] Previous Charges - This section appears if needed, to display any balances, credits, or adjustments for the End User. Although a credit amount is shown on this bill, the actual credit is applied at the Reseller Summary Bill level. ('Previous charges and credits are applied to your Summary Bill').

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[5] Current Charges - The current charges are totaled here from the supporting pages of this bill. The statement 'Current charges are applied to your Summary Bill' indicates that charges are rolled up to the Reseller Summary bill for payment.

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[6] Total Due - The amount of \$0.00 will be shown here indicating the total has been applied to the Reseller Summary Bill for this account. 'DO NOT PAY' directs payment of this account to the Reseller Summary Bill.

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[7] Whom to Call - Telephone numbers are provided for contacting the Local Service Center (LSC) with any billing questions. (Nevada Bell bills only: The Reseller Summary Bill Account Number is listed as the number to provide when calling about this account.)

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[8] Summary of Current Charges - The summary lists amounts for all the bill sections that follow throughout the remainder of this bill. This section is like the Table of Contents for this bill:

- Monthly charges
- Additions & changes to service(s)
- Discounts
- Direct dialed - local toll calls
- Taxes & surcharges

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[9] Pacific Bell Credits and Adjustments - Credits/Adjustments are provided by individual line number, and a reference number is assigned to each credit for tracking and claim purposes. The actual credit will be applied at the Reseller Summary Bill level.

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[10] Pacific Bell Monthly Charges - The recurring monthly charges are comprised of the following sub-sections:

- Service(s)
- Directory assistance call charges

The Total Pacific Bell Monthly Charges is provided in the bolded line at the end of this section. This total amount is also listed in the 'Monthly Charges' sub-section of the [\[8\] Summary of Current Charges](#).

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[11] Additions & Changes - Summary/Detail



This section provides any pro-rated and one-time charges and only appears if order activity for the BTN occurs during the month that impacts the monthly service. First, a summary by line number is provided. Next, telephone number provides the details of the additions and changes to the monthly service. The Order Number, Purchase Order Number, and Service Established period are listed. The Description, Quantity, Pro-rated Amounts, One-time Charges, and Amounts are detailed. The 'Total Additions & Changes' amount is shown in the sub-section of the [\[8\] Summary of Current Charges](#).

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[12] Pacific Bell Discounts - Discounts for billed calls are calculated in this section. Calls are billed at the **Retail** amount in the call detail sections of the bill. In the discount section of the bill, the dollar amounts entitled to the discount are shown and the resale

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usage discount of 17% is applied to those amounts. Directory Assistance Charges, which also have been billed at the **Retail** amount, are included in the resale usage discount of 17%. The discount amount is then shown under the 'Discounts' sub-section of the [\[8\] Summary of Current Charges](#).


[13] Pacific Bell Direct Dialed Calls - This section details local (intraLATA) toll usage charges incurred by the End User. Although this account has toll restriction, Express Call Completion offered through Directory Assistance is allowed on Pacific Bell Toll Restricted services. The Retail charge for this service will appear each time it is used. The total of all Pacific Bell Direct Dialed Calls is listed in the 'Direct Dialed-Local Toll Calls' sub-section of the [\[8\] Summary of Current Charges](#).

(Reminder: Directory Assistance Call Charges are included in the Pacific Bell Monthly Charges.)

[14] Taxes & Surcharges - Local wholesale customers are exempt from most taxes if the appropriate forms have been filed. However, the charges are billed and the total is listed in the 'Taxes & Surcharges' sub-section in the [\[8\] Summary of Current Charges](#).

- Network Access for Interstate Calling, the End User Common Line (EUCL) imposed by the Federal Communications Commission
- Rate Surcharge (California Billing Surcharge)
- State Regulatory Fee (CPUC Fee)

The Following Notes Apply To Nevada Bell Only:

[8N] Summary of Current Charges - The summary lists amounts for all the bill sections that follow throughout the remainder of this bill. This section is like the Table of Contents for this bill. 

- Monthly charges
- Additions and changes to Service(s)

[9N] Nevada Bell Credits and Adjustments - Credits/Adjustments are provided by individual line number, and a reference number is assigned to each credit for tracking and claim purposes. The actual credit will be applied at the Reseller Summary Bill level.

[10N] Nevada Bell Monthly Charges - The recurring monthly charges are comprised of the following sub-sections:

- Basic service
- Optional service(s)
- Taxes and surcharges

The **Nevada Bell Monthly Charges Subtotal** is provided in the bolded line at the end of this section. This total amount is also listed in the 'Monthly Charges' sub-section of the [\[8N\] Summary of Current Charges](#).

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[11N] Additions & Changes to Nevada Bell Services - Summary/Detail

This section provides any pro-rated and one-time charges, and only appear if order activity for this BTN occurs during the month that impacts the monthly service. First, a summary by line number is provided. Next, the details of the additions and changes to the monthly service are provided according to telephone number. The Order Number, Purchase Order Number, and Service Established period are listed. The Description, Quantity, Pro-rated Amounts, One-time Charges, and Amount are detailed. The Total Addition & Changes amount is shown in the 'Additions & Changes to Service(s)' sub-section of the [\[8N\] Summary of Current Charges](#).

[12N] Nevada Bell Discounts - Discounts for billed calls are calculated in this section.

Calls are billed at the Retail amount in the call detail sections of the bill. In this section, the dollar amounts entitled to the discount are shown and the resale usage discount of 10.37% is applied to those amounts. Directory Assistance Charges, which have also been billed at the Retail amount, are included in the resale usage discount of 10.37%. The discount amount is then shown under the 'Discounts' sub-section of the [\[8N\] Summary of Current Charges](#).

ESBA Business End User Bill

Billing examples are under construction and will be included in this space as soon as possible.

Note: The accounts used for illustration are fictitious and provided only as examples for use in understanding the billing format. Individual charges may not add up to Total Due amount.

Go to:

[\[1\] Account Number](#)

[\[2\] Statement Date](#)

[\[3\] ESBA Bill Address](#)

[\[4\] Previous Charges](#)

[\[5\] Current Charges](#)

[\[6\] Total due](#)

[\[7\] Summary of Current Charges](#)

[\[8\] Pacific Bell Monthly Charges](#)

[\[9\] Pacific Bell Discounts](#)

[\[10\] Pacific Bell Calls from 408 555-7000](#)

[\[11\] Taxes & Surcharges](#)

The following Addendicies apply to Nevada Bell only.

[\[7N\] Summary of Current Charges](#)

[\[8N\] Nevada Bell Monthly Charges](#)

[\[9N\] Nevada Bell Discounts](#)

[\[10N\] Nevada Bell Calls from 702 555-7000](#)

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[1] **Account Number** - (209 555-1234/702 555-1234 123) BTN/ATN of individual bill for the End User. The last three digits of this number are the customer code, which is a unique number to each individual telephone number for identification purposes.

[2] **Statement Date** - (Aug 2, 1999) Individual accounts within an ESBA carry their natural bill date and are included in the ESBA for that bill date by the OCN.

[3] **ESBA Bill Address** - The Name, Street Address, City, State, and Zip Code of the local wholesale customer, is listed here. This is not the End User information.

[4] **Previous Charges** - This section appears if needed, to display any balances, credits, or adjustments for the End User. Although a credit amount is shown on this bill, the actual credit is applied at the Reseller Summary Bill level. ('Previous charges and credits are applied to your Summary Bill').

[5] **Current Charges** - The current charges are totaled here from the supporting pages of this bill. The statement 'Current charges are applied to your Summary Bill' indicates that charges are rolled up to the Reseller Summary bill for payment.

[6] **Total Due** - The amount of \$0.00 will be shown here indicating the total has been applied to the Reseller Summary Bill for this account. 'DO NOT PAY' directs payment of this account to the Reseller Summary Bill.

[7] **Summary of Current Charges** - Current charge information is provided in this section. Specific bill sections only appear in this summary if there are charges pertinent to that section during this bill cycle. The following bill sections are listed:

- Monthly charges
- Discounts
- Direct dialed-local calls
- Direct dialed-zones 2 and 3 calls
- Direct dialed-local (intraLATA) toll calls
- Taxes & surcharges

[8] **Pacific Bell Monthly Charges** - This section contains the monthly recurring service charges for this account. Monthly service charges on Business End User Bills are not detailed by service. The Total Pacific Bell Monthly Charges in the bolded line of this section is comprised of Pacific Bell Monthly Charges for:

- 'Monthly Service from Aug 2, 1999 through Sept 1, 1999'
- (Includes combined monthly charges for all lines.)

The 'Total Pacific Bell Monthly Charges' are listed in the Monthly Charges sub-section of the [\[7\] Summary of Current Charges](#).

[9] **Pacific Bell Discounts** - Discounts for billed calls are calculated in this section. As a reminder, the calls have been billed at the retail amount in the call detail sections of the bill, and the resale usage discount of 17% has been applied to the appropriate amount listed here.

[10] **Pacific Bell Calls from 408 555-7000** - The details of Local (Zone 1 and 2), Zone 3, and Local Toll usage is shown in this section of the bill. The amounts for these calls are included in either the 'Direct Dialed-Local Calls', 'Direct Dialed-Zone 3', or the 'Direct Dialed-Local Toll Calls' sub-section in the [\[7\] Summary of Current Charges](#).

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[11] Taxes & Surcharges - The following charges are billed and the total is listed in the 'Taxes & Surcharges' sub-section of the [\[7\] Summary of Current Charges](#).

- Network Access for Interstate Calling, the End User Common Line (EUCL) imposed by the Federal Communications Commission
- Rate Surcharge (California Billing Surcharge)
- State Regulatory Fee (CPUC Fee)

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The Following Notes Apply To Nevada Bell Only:

[7N] Summary of Current Charges - Current charge information is provided in this section. Specific bill sections only appear in this summary if there are charges pertinent to that section during this bill cycle. The following bill sections are listed:

- Monthly charges
- Discounts
- Direct dialed calls

[8N] Nevada Bell Monthly Charges - This section contains the monthly recurring service charges for this account. Monthly service charges on Business End User Bills are not detailed by service. The Total Nevada Bell Monthly Charges in the bolded line of this section is comprised of Nevada Bell Monthly Charges for:

- 'Monthly Service from Aug 2, 1999 through Sept 1, 1999' (Includes combined monthly charges for all lines.)
- Directory Assistance Charges
- Taxes and Surcharges The 'Total Nevada Bell Monthly Charges' is listed in the 'Monthly Charges' sub-section of the [\[7N\] Summary of Current Charges](#).

[9N] Nevada Bell Discounts - Discounts for billed calls are calculated in this section. The calls have been billed at the retail amount in the call detail sections of the bill, and the business resale usage discount of 13.51% has been applied to the appropriate amount listed here. (Note: Because of programming restrictions, 14% is displayed as the discount amount; however, the true calculation is 13.51%.)

[10N] Nevada Bell Calls from 702 555-7000 - The usage details for Directory Assistance Call Charges, Direct Dialed calls, Local Calls, and Service Area Calls, are shown in this section of the bill. The total amount for these calls is shown in the 'Direct Dialed-Local Calls' sub-section in the [\[7\] Summary of Current Charges](#). Reminder: Directory Assistance Call Charges are included in the [8N] Nevada Bell Monthly Charges.